

Management Training

VICSERV has developed a partnership with the Centre for Perceptive Leadership to provide a unique program to reflect our central values and the key issues facing the sector. The **Visionary Leader Program** is underpinned by five core attributes which provide the leadership foundation for understanding the complexity of interactions that CEO's and Senior Managers have in their environment and the leadership response that creates the team climate in which people are expected to contribute.

This exciting and innovative program includes coaching and mentoring will be offered again in 2008 starting Monday 27 October. An information brochure will be available shortly but for further information, please contact John Dunton at VICSERV.

This program was enthusiastically received by senior personnel from organisations that included ASPIRE, SNAP, IEMHSA and EACH that attended the first program delivered late 2007.

Also in conjunction with the Centre for Perceptive Leadership, as a result of the identification of a need in the Psychiatric Disability Rehabilitation Services and other community sectors for the development of a management training program that is focused on implementing strategic change, we are pleased to offer the **Implementing Strategic Change Program**. There are two intakes for this initiative, 26 & 27 May OR 29 & 30 September. The program brochure for the September intake can be found [here](#)

With an 80% success rate, the Diploma of Frontline Management course has seen a number of team leaders and service managers obtain a highly relevant and nationally accredited qualification in this reasonably priced course. The qualification is attained through attending a series of eleven modules spread out over 12 months and undertaking a practical work based project. Contact John Dunton at VICSERV for further details.

Psychiatric Disability Services of Victoria (VICSERV) Specialist Partnership Training

In addition to VICSERV's own core training (Certificate IV Mental Health & Keyworker training for example), training is offered in conjunction with specialist organisations and providers to PDRS staff. Training confirmed to date in 2008 includes:

- **Borderline Personality Disorder training 26 November with Spectrum**
- **Introduction to Dual Diagnosis 14 August with the Dual Diagnosis Education and Training Unit***
- **Introduction to Screening and Assessment in Dual Diagnosis Thursday 23 October with the Dual Diagnosis Education and Training Unit***

*** Who is the Dual Diagnosis Education and Training Unit (ETU)?**

The ETU was funded by DHS in 2006 to develop and deliver dual diagnosis education programs.

A range of educational programs have been developed including: workshops, accredited vocational courses, undergraduate and postgraduate subjects. The ETU is

staffed by senior Dual Diagnosis clinicians and educational experts and works closely with the four Dual Diagnosis consultation services across Victoria.

Co-occurrence of mental ill-health and substance use problems (Dual Diagnosis) is highly prevalent and, historically, inadequately treated by services.

In 2007, the Victorian Department of Human Services (DHS) published '*Dual Diagnosis – Key Directions and Priorities for Service Development*'. It lists 5 Service Development Outcomes (SDO's) that all sectors (including PDRSS) are expected to achieve in the coming years.

Other specialist training for 2008 will be announced shortly.

Mental Illness Awareness Training

This training is designed, delivered and regularly updated by the Training and Professional Development team of Psychiatric Disability Services of Victoria (VICSERV), the peak body in

Victoria for community mental health support services. Our training team combines their front-line psychiatric disability support work experience with training skills and nationally recognised training qualifications.

Who should do this Workshop?

Human resource managers, local government/council services, including library staff, community advisory staff, volunteers, electoral office staff, HACC workers, home-help service staff, recreation workers, employment service staff, advocacy service staff and residential care workers.

Our Mental Illness Awareness Workshop is designed for people who do not need to be experts in psychiatric treatment but need to know enough about mental illness and how it affects people's lives to effectively carry out their work when they encounter people with mental illness.

This workshop will give you a better understanding of mental illness and the confidence to communicate effectively and refer people to appropriate services.

Learning Outcomes

On completion of this workshop, participants will be able to:

- Describe the major mental illnesses, the history of treatment and stigma and how these impact on people's lives,
- Implement effective communication skills in working with clients who have a mental illness,
- Name what is needed by people with mental illness seeking assistance, and
- Identify key parts of the service system that can assist.

Benefits of our Workshop

This workshop has been successfully delivered and well received for many years and can benefit your service because:

- Programs can be delivered at your location and aspects of the workshop can be tailored to suit your particular type of service or situation,
- Psychiatric Disability Services of Victoria (VICSERV) trainers are qualified and accredited and have extensive experience in working with people living with mental

illness,

- **All participants receive thorough and well-tested resource material and workbooks, and**
- **The workshop is interactive and encourages participation.**

Training can also be customised for particular organisations or work teams and a shorter half day program can also be organised. For further details contact John Dunton at VICSERV or download an information brochure [here](#).

September

Program & Code	Implementing Strategic Change	Register your place or download the flyer in PDF format.
Presenter	Ian Cogdell, Director, Cogdell Asia Pacific Consulting	
Program Overview	This exciting initiative is offered as a result of the identification of a need in the Psychiatric Disability Rehabilitation Services and other community sectors for the development of a management training program that is focused on implementing strategic change.	
Fee inc GST	VICSERV Member Rate \$880.00 including GST, Lunch & Course Materials Special VICSERV Member Rate for 2 Registrations \$1,650.00 including GST, Lunch & Course Materials Non Member Rate \$968.00 including GST, Lunch & Course Materials Special Non Member Rate for 2 Registrations \$1,815.00 including GST, Lunch & Course Materials	
Date(s) & Times	29 & 30 September	