



Orientation for New Workers in PDRS Services A VICSERV Specialist Training Program

Program Overview

This program will provide an overview of the psychiatric disability support sector. There will be a focus on the issues faced by consumers of psychiatric services, which relate to the support worker. We will also examine the core values and ethics and expectations, which underpin professional practice in the workplace. This training program provides a foundation for all VICSERV training for the PDRS sector.

Day one

- Describe the major mental illnesses and the variety of ways mental illness can be interpreted
- Identify the associated stigma of mental illness and how this may inhibit a person's rehabilitation

Day Two

- Describe the concept of recovery and its underlying assumptions and identify how these impact on the practice of service delivery
- Name the principles of psychosocial rehabilitation and analyse the core values, attitudes and ethical principles that underpin the work of the PDRS sector
- Identify the process of psychosocial rehabilitation and the role of the support worker

Day Three

- Utilise skills in assessing potential crisis situations including relapse triggers and the role of stress
- Outline the duty of care of an organisation providing support and the role of the support worker
- Name the key role of the PDRS sector in the mental health system and the associated skills of workers working collaboratively with all stakeholders

VICSERV Trainer

Nicky Bisogni

Nicky is a practitioner/educator with 20 years experience in psychosocial rehabilitation (PSR), family support, case management and protective work. Nicky has significant experience in the implementation of PSR principles and has been involved in the provision of training to a diverse range of professional groups on behalf of both VICSERV and Prahran Mission.

She is currently part of the VICSERV training team involved in the delivery of training for newly appointed Mental Health Community Support Workers in South Australia as well as delivery of training for PDRS workers in Victoria and University of Melbourne Social Work students.

Who Should Attend:	Newly appointed PDRS Workers within the last 12 months
Date/time/location	Friday 15 & 29 August & 12 September 2008 9.15am – 4.30pm @ VICSERV, Level 2, 22 Horne Street, Elsternwick
Cost:	VICSERV Member \$345.00 including GST with Towards Recovery Practice Text Non Member Rate \$431.25 including GST with Towards Recovery Practice Text Lunch & Course Materials included

\$300 Backfill Applies to this course



To register please fax this registration form to
(03) 9519 7022,
OR mail to
PO Box 1117, Elsternwick 3185
OR email: training@vicserv.org.au

Name (please print):			
Course & Code:	Orientation For New Workers T800A		
Date(s) & time(s)	Friday 15 & 29 August & 12 September 2008		
Location:	VICSERV, Level 2, 22 Horne Street, Elsternwick		
Cost (please tick box):	VICSERV Member Rate \$345.00 including GST	<input type="checkbox"/>	
	Non Member Rate \$431.25 including GST	<input type="checkbox"/>	
Organisation:			
Invoice Address:			
Suburb:		Postcode:	
Tel:			
Fax:			
Email:			
Confirmation Address (if different from Invoice Address):			
Suburb:		Postcode:	
Do you want to apply for backfill? Please circle:	YES	NO	